

**The particulars of facilities available to citizens for obtaining information, including the working hours of a library or reading room, if maintained for public use.**

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At present, the following avenues are available for obtaining information:

- (a) Seva Kendras/Help Centres: One Seva Kendra at Headquarter is maintained to help the taxpayers. Information and Facilitation Counter is available at the Commissionerate Headquarters.
- (b) Websites: <http://www.cbic.gov.in> (CBIC) and/or <http://www.gstnoida.gov.in> (O/o the Pr. Commissioner, CGST Commissionerate Noida).
- (c) Small library is maintained in the Commissionerate they are presently being used only by the Commissionerate officers.